



Register for a New Account

To get started, visit the registration/login page at aig.com/lifeinsurance.

On the login page of the Policy Owner website, click on **Register for a new account** located below the Log In button.

Step 1: Get Started

Enter the following information:

- **Policy Owner Last Name**
- **Policy Owner SSN or Policy Number**
- **Policy Owner Date of Birth**

Note:

If you cannot remember your Social Security Number or don't have a Social Security Number, you can register using one of your active policy numbers. Simply click **I do not have SSN/TIN. Click here** above the **Policy Owner SSN** field and the field will change to **Policy Number**.

Account Registration

Welcome to the AIG Life Insurance Consumer Portal. Register today to manage your policy online. If you have already registered, [please log in](#)

- 1 Get Started
- 2 Create Login
- 3 Validate Credentials
- 4 Safeguard Your Account
- 5 Sign In

Registration

Policy Owner Last Name

Policy Owner SSN **I do not have SSN/TIN. [Click here](#)**

 [SHOW](#)

Policy Owner Date of Birth

Security Check

To proceed with your registration, please check the box below.

I'm not a robot

[CANCEL](#) [CONTINUE](#)

Step 1: Get Started Continued

Once you have entered the required information, check the box next to **I'm not a Robot**, which is above the **Cancel** and **Continue** buttons.

Follow the instructions in the pop-up box and select the images per the request for verification, then click **Continue**.

Note:

The **Continue** button will not be active until you select this checkbox

Account Registration

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PLEASE READ THIS NOTICE CAREFULLY AND SAVE OR PRINT A COPY FOR YOUR FILES.

You are consenting to the delivery of your insurance policy and the administration of your insurance policy electronically, which will include the use of electronic records and electronic signatures. With your consent, American International Group, Inc., American General Life Insurance Company ("AGL") and The United States Life Insurance Company in the City of New York ("USL"), and its subsidiaries and affiliates (collectively, "AIG") will provide you electronically with forms and documents related to your insurance policy, certain disclosures, the actual policy, if applicable and technologically available, and other information which you will have the opportunity to electronically review, receive, complete and sign, as applicable ("Forms"). Your consent also permits the general use of electronic records and electronic transactions in connection with the administration of your insurance coverage including the delivery of the policy electronically.

Statement of Consent

I have read and understand the information about electronic transactions and the use of electronic records and electronic signatures. I have been able to view this information electronically. I have access to an account with an Internet service provider and the hardware and software described above, and I am able to send and receive email with hyperlinks to websites and attached files. By providing my consent, I agree to the use of electronic transactions and electronic signatures on AIG's site or via email, and receipt of electronic versions of certain records. In addition, I agree to be bound by any consent or agreement I make or transmit through AIG's site, including but not limited to any consent I give to receive records or communications from AIG or its agent through electronic transmission. I agree that, my agreement or consent will be legally binding and enforceable and the legal equivalent of my handwritten signature.

I Agree

[FINISH](#)

Next, review the **Consent of Electronic Signature/Terms of Use**.

To proceed, check the box next to **I Agree** at the bottom of the page then click the **Finish** button to advance to the next step in the registration process.

1 2 3 4 5
Get Started Create Login Validate Credentials Safeguard Your Account Sign In

Create Login Details

Please provide the username and password you want to use to log in to your account

Username
Username

Email Address
Email Address

Confirm Email Address
Confirm Email Address

Password
Password SHOW

Confirm Password
Confirm Password SHOW

CANCEL REGISTER

Step 2: Create Login

a. Create a **Username**

Username Requirements:

- At least 8 characters long
- At most 50 characters long
- No more than 4 consecutive number
- Cannot include spaces, special characters, or symbols

b. Enter your **Email Address**

c. **Confirm Email Address**

d. Create a **Password**

Password Requirements:

- At least 8 characters long
- At most 50 characters long
- Include one number
- Include one symbol (@, #, \$, %, ^, &, *, ?, -)
- One upper-case and lower-case
- No more than 3 consecutive number
- No white spaces allowed

e. **Confirm Password**

f. Click the **Register** button at the bottom of the page

This generates an email with a verification code that you will need to enter on the next **Verification Email** screen.

Step 3: Validate Credentials

After entering the code, click the **Submit** button.

1 2 3 4 5
Get Started Create Login Validate Credentials Safeguard Your Account Sign In

Verification Email

A Validation Code was sent to :
s*****n@aglife.com

Enter Validation Code
..... SHOW

START OVER SUBMIT

Note: Validation Code expires after 10 minutes. We recommend you allow 30 seconds to receive the email and check your junk mail folder. If you request a new code, only enter the latest code you receive to avoid a verification error.

[Resend Email Validation Code](#)

1 — 2 — 3 — 4 — 5
Get Started Create Login Validate Credentials Safeguard Your Account Sign In

Phone Number

For additional security and to recover your password, please provide a phone number to associate with this account.

Country

USA (1) ▾

Primary Phone

Primary Phone

I consent to receive text messages at this number
Standard messaging and data rates may apply.

+ Add secondary phone number

SAVE

Step 3: Validate Credentials Continued

Enter a **Phone Number**.

If you enter a cell phone number and would like to receive text messages, check the box next to **I consent to receive text messages at this number**.

Click the **Save** button at the bottom of the page.

1 — 2 — 3 — 4 — 5
Get Started Create Login Validate Credentials Safeguard Your Account Sign In

Verification Text

A Validation Code was sent to :
*****5234

Enter Validation Code

Enter Validation Code **SHOW**

START OVER **SUBMIT**

[Use a Different Phone Number](#)

Note: Validation Code expires after 10 minutes. We recommend you allow 30 seconds to receive the text. If you request a new code, only enter the latest code you receive to avoid a verification error.

Resend SMS Validation Code

Verification Text

If you consent to receive text messages, you will receive a text message with a **Validation Code** to authenticate the phone number.

Enter the code from the text message in the box provided on the screen, then click the **Submit** button below.

The screenshot shows a progress bar at the top with five steps: 1. Get Started, 2. Create Login, 3. Validate Credentials (highlighted), 4. Safeguard Your Account, and 5. Sign In. The main heading is "Verification Phone Call". Below it, the text reads: "You will receive a phone call at the number we have on file." and "Please dial the following code when prompted:". A code is displayed in six boxes: 0, 2, 2, 3, 2, 0. Below the code is a circular refresh button. At the bottom, a note states: "Note: If you have not received a verification call to your phone within five minutes, click START OVER and select an alternate validation method."

Step 3: Validate Credentials Continued

Verification Phone Call

If you did not enter a cell phone number or did not consent to receive text messages, you will receive a phone call at the number you provided to authenticate the phone number.

Enter the **Validation Code** displayed on the screen into the phone pad.

The screenshot shows a progress bar at the top with five steps: 1. Get Started, 2. Create Login, 3. Validate Credentials, 4. Safeguard Your Account (highlighted), and 5. Sign In. The main heading is "Choose Security Questions". Below it, the text reads: "Please answer all questions below". A note states: "Note: Answers must be at least three characters with no special characters (i.e., !, @, #, \$, %, ^).". There are three questions, each with a dropdown menu for the question and a text input field for the answer. Each answer field has a "SHOW" button. At the bottom, there are two buttons: "CANCEL" and "SUBMIT".

Step 4: Safeguard Your Account

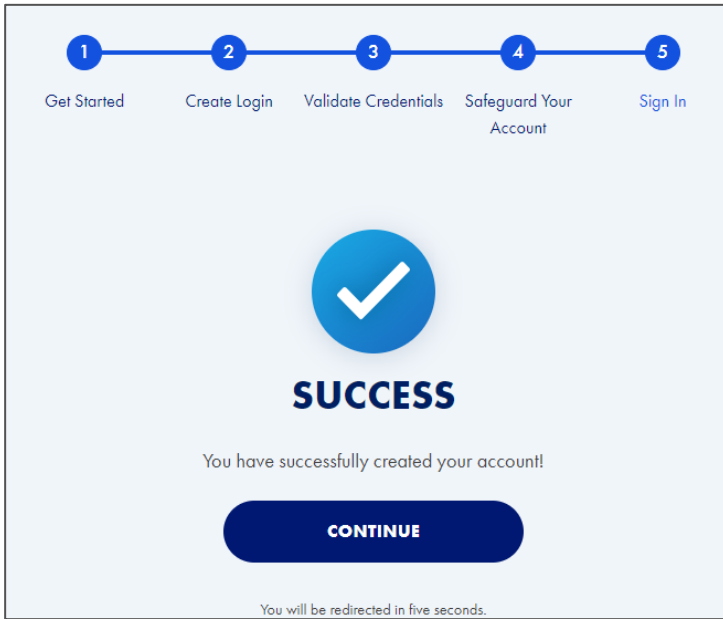
Choose Security Questions:

Select one question from each of the three **Question** drop-down fields and enter your **Answer** in the box below the question.

Security Answer Requirements:

- At least 3 characters long
- Cannot include spaces, special characters, or symbols

Once you are done, click the **Submit** button at the bottom of the page.



Step 5: Sign In

Once you have completed registration, you will see a **Success** screen.

You will be redirected after five seconds to the Login page.

For more resources

Visit our Customer Service page at aig.com/lifeinsurance for more tips and pointers on using your account.

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